

**KILIMANJARO
CHALLENGE**

 **actionchallenge**
Challenge Events Worldwide



CLIMB FOR AFRICA KILIMANJARO CHALLENGE



7 Day Machame Route - Sign up for £449!
www.kilimanjarochallenge.com
kili@actionchallenge.com 020 7609 6695

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"of all the paths you choose in life,
make sure some of them are dirt"
www.actionchallenge.com



About Action Challenge

Since 1999 Action Challenge has been operating unique group challenge events the world over. Our head office in London is staffed by a highly experienced, passionate team focused on developing and delivering inspirational adventures. We operate a host of varied itineraries across all seven continents, from rainforest to desert, mountain to jungle, snow to sea. Our adventures are fantastic group experiences, which can be enjoyed by anyone who is looking for a new challenge. We are proud of the lengths we go to, to bring you memories you will not find elsewhere!



Climb For Africa Challenge



Climbing Kilimanjaro is more than just a summit challenge. It is a once-in-a-lifetime experience, which will leave you with life long memories, and is one of the best fundraising challenges around. So, don't miss the opportunity to raise some much needed funds for charity. Don't have a cause close to your heart? Why not give something back to the local communities in Africa and choose one of our partner charities who all support projects or communities within the continent.

Our fundraising targets are set so that your chosen charity will receive a minimum of £1450 fundraising, whichever payment option you choose! For each Climb For Africa group that Action Challenge sends out to Kilimanjaro, your contribution will also go towards supporting the Kilimanjaro Scholarship Fund and will put one of our local team of porters / guides through education during the rainy season in Tanzania.

How Does It Work?

Take a look at our partner charities on page 4. Decide which charity you would like to support and sign up today for £449. Choose from one of two different payment options and ensure that your chosen charity receives a minimum of a £1450 donation. Want to fundraise for a charity supporting projects or communities within Africa that's not on our list? Contact us and we'll speak to them on your behalf. If you aren't able to join us on any of our scheduled Climb for Africa departures, but still want to support one of these listed charities, then have a look at our Kilimanjaro Challenge [website](#) for all of our standard Open Challenge departure dates.

The Kilimanjaro Challenge

You will get an insight into the culture and way of life of the locals, whilst being immersed in some of the most breathtaking scenery in Africa. We meet our group at the airport in London, before departing on our flight to Tanzania. On arrival, we will be greeted by our local team and transferred to our hotel, where we will have a thorough briefing before we set off on our challenge the following day. We stick together on the trek, but our local guides and porters are there to accompany us, whatever our pace. Each night, we dine and sleep in our own private camp, and lunch will be served en route in our seated mess-tents. Summit night is long, but exhilarating, and once we're off the mountain, we celebrate our achievements together! After a free morning relaxing by the pool or in the local town of Moshi, we head home, weary-eyed and jubilant!

Our 'all-inclusive' challenges include flights, transfers, accommodation, meals and National Park Fees, with a highly experienced local expedition team to get you to the summit safely. We have a big celebration meal at the end of the challenge, and offer pre-trip support and even a kit rental service to keep your costs down.

SIGN UP TODAY -
www.kilimanjarochallenge.com

E-MAIL US -
kili@actionchallenge.com

CALL US -
020 7609 6695

Climb For Africa Charities



Build Africa

Our education and wealth creation programmes work together to create healthier, happier and wealthier communities in rural Uganda and Kenya, now and for the long term. We work with communities to identify the challenges facing their school, and develop a three-year School Development Plan to tackle them. We also provide local farmers access to savings and credit, meaning they are better off and more prepared covered when the climate and the economy lets them down.

Giving Africa

We are a unique charity that supports education initiatives in Africa, with the aim of developing leaders who can lift themselves, their family and their community from poverty. We work with partners, in Africa, and support them to improve access to, quality of, and the relevance of their education provision: set within a framework which integrates community participation and looks to achieve long-term financial independence through sustainable organisations.

Harambee Schools Kenya

Harambee Schools Kenya is a UK charity that works with rural Kenyan communities to improve educational opportunities by funding school infrastructure (classrooms, IT and science labs, rainwater harvesting and so on) and providing educational materials (textbooks, science equipment etc). We are entirely run by volunteers with no paid staff or offices, so 99% of your donation goes straight to our projects in Kenya.

International Childcare Trust

Climb Kili for the International Childcare Trust and you will be making a huge difference to the lives of the worlds most vulnerable children. We believe that all children, regardless of socio-economic background, have the right to enjoy their childhood and reach their potential. We develop partnerships with local child-focused NGOs in Africa and support them to grow into strong, sustainable organisations that can make meaningful and lasting change to the lives of children at risk of abuse in their communities.

Malaika Kids

Tanzania has many orphans with little hope of a future. Our aim is to give these children a real future. We offer them a home in which they can be safe and secure, receive regular meals and, crucially, an education. Most live in the community on our Relatives Support Programme, some in our Reception Home in Dar es Salaam and some in our Malaika Children's village in Mkuranga. We are a small charity currently caring for 170 children from babies to teenagers. We are ALL volunteers - our costs are less than 5% which means that 95% of everything donated reaches the cause in Tanzania. Please support us.

Mines Advisory Group

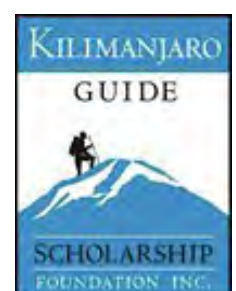
MAG works in current and former conflict zones to tackle the dangers left behind. MAG locates, removes and destroys the physical threat of deadly items such as landmines, unexploded ordnance, weapons and ammunition, saving lives, enabling recovery and creating safe and secure conditions for development.

Mo Farah Foundation

The Mo Farah Foundation works towards providing lifesaving aid and basic healthcare to the thousands of men, women and children in East Africa affected by the famine crisis. We provide food parcels, safe drinking water and sanitation facilities, support medical clinics, and supply recovery provisions to ensure communities are able to break the cycle of dependency and establish a culture of self-sufficiency through their livelihood programmes.

The Hunger Project

We need you! Join The Hunger Project's 'Team Hunger' and raise funds to halt global hunger in its tracks. One in every eight of us lives in conditions of hunger and poverty (less than £1 a day). The Hunger Project has proven solutions that are ending hunger and poverty forever. 380,000 trained volunteer leaders are already reaching millions of women, men and kids with solutions across Africa, Latin America and South Asia we need your help to reach many more.



Why Choose Us?



1) 100% ATOL BONDED - DON'T RISK ANYTHING ELSE!

- We are 100% **ATOL** (Air Travel Organiser's Licence) bonded – **ATOL number 6296** - tour operators who sell air-inclusive travel packages in the UK are required to hold an ATOL licence under UK law.
- Offers full financial protection by the **CAA** (Civil Aviation Authority) for clients who have booked package trips, including flights.
- Many companies only offer **ABTA** (Association of British Travel Agents) protection, which does **not** fully protect a combined flights and travel itinerary purchased separately as it will not form a 'package'.



2) UK MOUNTAIN LEADER + DOCTOR ON EVERY CLIMB

- Fully qualified UK Mountain Leaders – we employ great characters, with deep experience, who have a real passion for what they do - offer guidance, support and provide daily briefings and warm ups.
- UK Doctor with previous mountaineering / expedition medicine experience - You may find a cheaper climb elsewhere, but is it worth risking trekking up to 6,000m without proper medical support?
- Full expedition medical kit provided by Nomad Travel Health Clinic. Oxygen cylinders always available.
- Daily health monitoring for all trekkers by our doctors.

3) EXPERIENCED LOCAL TEAM

- Local team of English speaking guides and porters - extremely experienced with working with Action Challenge groups. Incredibly supportive and great fun!
- They know the mountain like the back of their hands! Many have climbed over 100 times!
- Approximately 2.5 local guides and porters per trekker - who look after the logistics, cooking, and camping on the mountain plus the movement of the camp each day.



4) RESPONSIBLE TOURISM

- We work very closely with our local team, who are registered with the Tanzanian Tourist Board, and constantly monitor their performance and quality of the services and equipment on the mountain.
- We're members of **IMEC** (The International Mountain Explorer's Connection), - promotes sustainable tourism with an emphasis on protection for Porters' welfare through the Kilimanjaro Porter Assistance Project (**KPAP**) – many operators are taking people up Kilimanjaro without much thought for those helping you get there!
- Partners with **KGSF** (Kilimanjaro Guide Scholarship Fund) – aiming to provide guides with educational scholarships and better career prospects. (Director of Action Challenge is a director of KGSF).

5) 100% TRANSPARENT ON PRICE

- All-inclusive packages with flights and connecting private transfers - we have built up a portfolio of reputable airlines and local ground operators. We also include airline fuel surcharges up to 5% of the total trip cost, when levied by the airline.
- Best value prices without compromising on quality, comfort, or safety.
- All National Park Fees included – a value of up to **\$600+**! Some operators don't include!



Why Choose Us?



6) BRIEFINGS & TRAINING WEEKENDS

- Invitation to a **briefing day** in London before your challenge - meet like-minded trekkers, ask us any burning questions, find out about what to expect on the mountain!
- **Training weekends** in Snowdonia and The Peak District – 2 full days walking / 2 night's accommodation, all meals & a Kilimanjaro Challenge briefing in the evening.
- **Training walks** in Henley-on-Thames – 13 mile loop & a Kilimanjaro Challenge briefing
- Test out your kit and your fitness! - you might also meet someone going on your challenge!



7) OUR CLIENTS AND REPUTATION

- Members of the Institute of Fundraising – a code of practice that all reputable companies organising charitable events should adhere to.
- 14 years experience organising challenge events worldwide, taking over 15,000 individuals on challenges across the globe, with over £40million raised for over 200 UK charities.
- Working with and organising challenges for the UK's leading charities and major UK companies including, Macmillan Cancer Support, Help For Heroes, Marie Curie, Barnardo's, British Gas, HSBC, Glenfiddich, Phones 4 U and many more.



8) DISCOUNTS ON KIT, VACCINATIONS, INSURANCE

- Save money by hiring your kit from our partner Kit Hire Company.
- Receive up to 15% discount on kit and equipment purchases at leading outdoor retailers.
- Discounts on Vaccinations and Insurance.



9) COMFORT

- Private airport transfers to your hotel.
- Accommodation: Hotels either side of climb – 3* with swimming pool / Large 3 man tents and camping mats on the mountain on a twin-share basis. Single Supplement option available.
- Mess tent with table and chairs for all meals on the mountain.
- 2-3 Private Toilets per group – cleaned 3 times a day!

10) FOOD AND DRINK

- We go to great lengths with our operators to provide 3 fresh and well-cooked meals every day - lots of surprise home comforts and great menus!
- **Celebration dinner** at end of climb!
- Minimum of 3 litres of purified / clean water a day.
- We can cater for all dietary requirements.



The 7 Day Machame Route

The beautiful 7 Machame Route offers an alternative to the 6 day itinerary, with an extra day in-between days 5-6 to allow for further acclimatisation and more rest. It approaches Kilimanjaro from the south, and the 6 day trek starts in dense tropical rainforest, and passes through some of the mountains best features – the Shira Plateau, Barranco Wall, and Karanga Valley on the way to the summit. This is a tough, but achievable route with the correct training. It is spectacularly rewarding with stunning views and a good acclimatisation feature on day 5.



DAY 1 DEPARTURE FROM THE UK

DAY 2 MOSHI

On arrival we transfer to our hotel near the town of Moshi, where we enjoy a welcome meal and a briefing on the challenge ahead.

DAY 3 MACHAME CAMP 3000m 5-6 HRS TREKKING

After a good breakfast we make the ½ hr road transfer to Machame Gate and start trekking through the lush vegetation of the rainforest. In the afternoon we reach the camp, enjoy dinner and settle down to our first night under canvas.

DAY 4 SHIRA CAMP 3840m 6-7 HRS TREKKING

This morning the route takes us through ever changing scenery as there is a steep ascent up through heather and moorland to the Shira Plateau. We continue across the plateau to our camp for the evening to relax and enjoy the fabulous views.

DAY 5 BARRANCO CAMP 3972m 6-7 HRS TREKKING

Trekking east across beautiful barren moonlike landscape we reach the Lava Tower for lunch. We then descend through the surrounding ravines to reach our camp late in the afternoon. This descent aids our acclimatisation to the ever changing altitude.

DAY 6 KARANGA VALLEY 4002m 5-6 HRS TREKKING

Today we climb the Barranco Wall, where at the top we are rewarded with fantastic views of Mt. Meru and the surrounding valleys below. We then head onwards to Karanga Camp where we enjoy an afternoon walk followed by an early night!

DAY 7 BARAFU CAMP 4600m 5-6 HRS TREKKING

Today we have a tough ascent to Barafu Camp and after arriving we continue with an acclimatisation walk to get our bodies used to the altitude. After an early dinner we rest as much as possible before waking at midnight to begin the ascent to the summit.

DAY 8 SUMMIT DAY 5895m 12-14 HRS TREKKING

By torchlight we have a tough climb for about 6 hours to reach Stella Point at the crater rim before our final traverse to Uhuru Peak, the highest point on the African Continent, at 5895m. The morning sunlight provides spectacular views across the plains below and to Mt Meru in the distance. We have a tough descent back down to Barafu camp where we stop for breakfast before continuing on to Millennium Camp.

DAY 9 MOSHI 5-6 HRS TREKKING

After breakfast we continue our descent to Mweka Gate. A short bus transfer takes us to our hotel in Moshi where we rest before celebrating our fantastic achievements!

DAY 10 A FREE MORNING IN MOSHI

Today is a free day before we board our overnight flight back to the UK in the evening.

DAY 11 ARRIVE HOME IN UK

AVAILABLE DATES 2014

13 - 23 FEBRUARY

09 - 19 OCTOBER

AVAILABLE DATES 2015

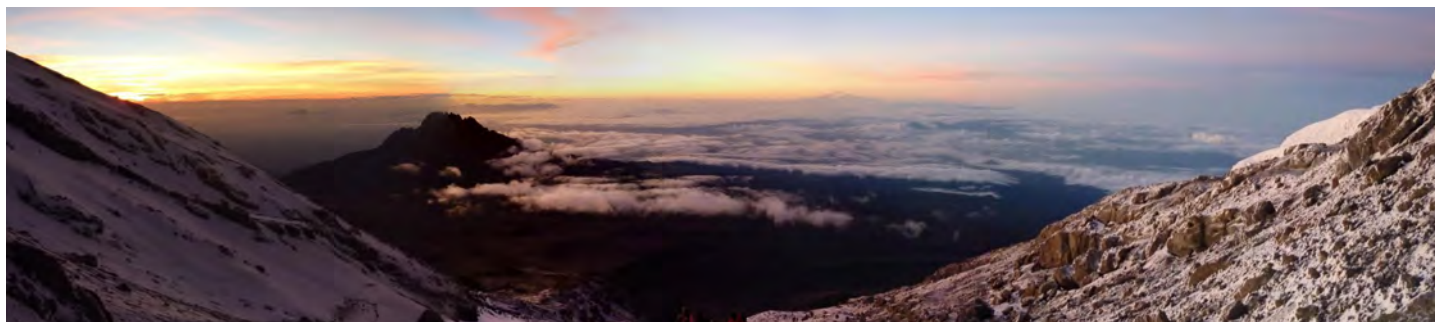
12 - 22 FEBRUARY

15 - 25 OCTOBER



SIGN UP TODAY -

www.kilimanjarochallenge.com



Payment Options Explained

There are 2 flexible payment options for you to sign up to the Climb For Africa Challenge. With both, an initial registration deposit is required to confirm your place on the challenge, which is payable on-line when you sign up via the website.

Minimum Sponsorship

- Commit to fundraising a minimum amount for your chosen charity (from which some of this fundraising will cover the balance of your trip cost).
- Your chosen charity will support you with your fundraising and all sponsorship money must go directly to them.
- A minimum of 50% of the minimum sponsorship target will be retained by your charity. Eg. If your minimum sponsorship target is £3900, then £1950 will cover the cost of your challenge and £1950 plus anything more that you raise will be kept by your charity. These arrangements are agreed with your charity.
- At least 80% of your minimum sponsorship target must be with your charity 12 weeks before the departure of your challenge, at which point Action Challenge will invoice your charity for your trip cost balance. The remaining 20% of fundraising is due to the charity two weeks before you depart.

Mixed Funding

- A mixture of the above two options!
- Commit to fundraising a minimum amount for your chosen charity (from which some of this fundraising will cover part of your trip cost).
- Your chosen charity will support you with your fundraising and all sponsorship money must go directly to them.
- You make a further personal contribution to cover the remaining cost of your place.
- At least 80% of your minimum sponsorship target must be with your charity 12 weeks before the departure of your challenge, at which point Action Challenge will invoice you for your personal contribution and your charity for the remainder of the trip cost. The remaining 20% of fundraising is due to the charity two weeks before you depart.

7 DAY MACHAME ROUTE	2014	2015
Total Trip Cost	£2,399	£2,449
Registration Deposit	£449	£449
Minimum Sponsorship	£3,900	£4,000
Mixed Funding Option	£800 personal contribution & £2,600 minimum sponsorship	£800 personal contribution & £2,650 minimum sponsorship

Your Questions Answered



Are Flights Included?

Yes! All of our Climb For Africa challenges include return flights from London. If you are travelling from overseas, take advantage of our **land only packages**, enabling you to book on to the challenge without flights. You will be required to arrange all flights to and from Tanzania and all transfers in order to meet your group at the hotel on day 2 of the itinerary.

What Else Is Included?

Transfers, National Park fees, and a UK leader and doctor on every climb. A private camp with modern equipment, including spacious three-man tents, on a twin-share basis and private toilets. Three freshly cooked meals and a minimum of three litres of purified water a day, and a celebration meal at the end of the challenge. Local guides and porters to look after you, whatever your pace. 3* hotels with swimming pool, either side of the climb.

Can I Fundraise For Any Charity?

By joining us on one of our Climb For Africa challenges, you will be required to support a charity that funds communities or projects within Africa. If the charity you wish to fundraise for is not listed in this brochure, please do let us know and we will speak to the charity on your behalf!

Can I Travel On My Own?

Yes! Our group climbs are available to anyone who wants to join either as a group of friends, family, colleagues or as an individual. We try to ensure that everyone bonds and works as a team, and we find that there is a great sense of camaraderie on all of our climbs! It is extremely important to us that whilst you are challenging yourself to reach the roof of Africa, you are enjoying yourself along the way!

How Big Are These Groups?

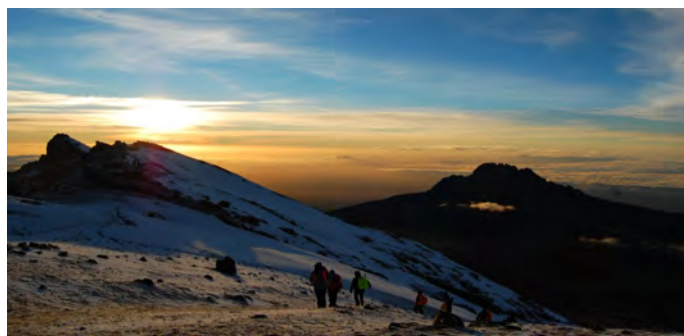
The average group size is typically 30-35 participants. You will also be accompanied by a UK leader and doctor, local English-speaking guides and a team of up to 70 porters, looking after the everyday logistics on the mountain and the movement of camp each day.

What Is A Typical Day Like?

You will be woken between 6-7am most mornings and will be fuelled for the day by a hot, hearty breakfast in our private mess tents! These tents will be a welcome sight at lunch time after a morning's trekking, where you will be served lunch and have a chance to rest your legs! After an afternoon's trekking, you will be handed a hot drink and snack on arrival into camp, and after some time to rest, a hot dinner will be served, before you retire for an early night!

Can I Stay On In Tanzania?

Yes – and you will be very deserving of some relaxation time! Get close to some of the world's wildest beasts on the spectacular plains, relax on the white beaches of Zanzibar, or visit your chosen charity's local project.



Your Questions Answered



When Should I Go?

The two main trekking seasons, and the optimum times to climb Kilimanjaro, are from the end of December to March and June to October. It should be about 25-30°C at the foot of the mountain and the temperature will decrease by approximately 1°C every 200m we climb. Mountainous weather is always unpredictable, so ensure that you are fully prepared for all eventualities. Our Climb For Africa challenges run in October and February.

How Fit Do I Need To Be?

Climbing Kilimanjaro is a tough challenge, but one that is very achievable with the correct training. It requires a reasonable level of strength, stamina and determination. Your training should incorporate aerobic (endurance building) and anaerobic (strength building) exercises. Most importantly, you should get in some good hill walking, in the boots you are going to be wearing on the challenge.

Will The Altitude Affect Me?

Our bodies are required to adapt to the decreasing levels of oxygen through a process called acclimatisation. As we climb higher, the air gets thinner, and at the summit of Kilimanjaro there is half the amount of oxygen than there is at sea-level. Therefore, altitude is likely to affect everyone slightly, but this isn't something to worry about! Our UK doctor will be carrying out daily health checks, and food, hydration, rest and a good pace set by our leaders will help you get to the summit safely. However, measures are in place, in the unlikely case of a serious reaction.

What Kit Do I Need?

You need to be prepared for intense sun, extreme cold, rain, wind and even snow! Upon registration, you will be sent a full kit list, written by our Mountain Leaders. You will be able to hire a lot of your kit and we can offer you great discounts on hire and purchase!

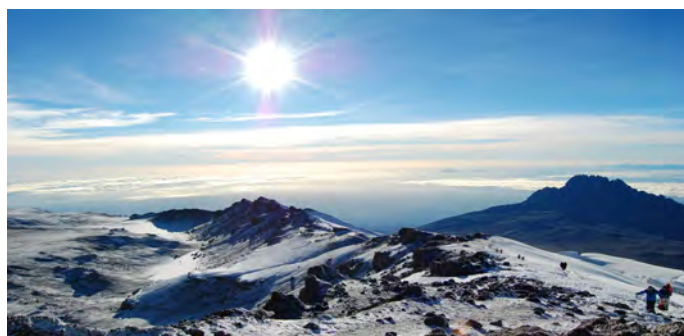
Do I Need A Visa?

Yes – all UK Nationals require a Visa and the cost is £38. Once you have registered, Action Challenge will send you the visa application form and necessary details to fill it in. You can apply by post or in person. To find out more about visa applications or if you are of a different nationality, please check the [Tanzania High Commission's website](#) for visa requirements.

What Vaccinations Do I Need?

Whilst the risk of contracting malaria on your Kilimanjaro climb is very low, Tanzania is a high risk malaria zone. Therefore, you will need to take anti-malarial tablets, to ensure that you are covered for times when you are at lower altitudes.

Advised vaccinations include Hepatitis A, Tetanus, Typhoid, Diphtheria and Yellow Fever - some of which you may have already had. Please ensure that you seek medical advice from a travel clinic before you depart, as they will have up to date information on what is required. Action Challenge can offer you a 10% discount at [Nomad Travel Health Clinic](#)



1. Your Challenge

(a) To enter this challenge you ("you"/"your") must complete the on-line form. On receipt of a completed registration form & registration fee we will send you confirmation of your payment and an information pack containing full details of the event. Together these form a binding contract between you and us which are subject to these terms and conditions.

(b) **Your Financial Protection** - When you buy an ATOL protected air holiday package from Action Challenge UK Ltd. your travel arrangements (for UK departures), including transport and accommodation as described within the event brochure and the challenge Information Pack are fully protected under our **ATOL licence number 6296 regulated by the Civil Aviation Authority**. In the unlikely event of our insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid to us for an advance booking. For further information visit the ATOL website at www.atol.org.uk

(c) We will try to accommodate your special requirements as detailed in your booking or personal details form (which will be sent to you) but we cannot guarantee that these will be provided and any failure in this respect will not constitute a breach of these terms and conditions by us.

(d) This challenge is strenuous and you need to be healthy, fit and be well trained. You should consult a doctor if you have any doubts about your suitability to participate in this challenge, and abide by any advice given. You will be required to complete a medical questionnaire which forms part of the personal details form, and we may request a medical certificate from your doctor. You must keep us advised of any medical conditions that develop after you have sent us your medical questionnaire that may be relevant for your safe participation on the challenge. If whilst on the challenge our doctor or medic or challenge leader gives you specific safety or medical advice aimed at protecting your own welfare you will abide by this advice.

(e) You must be at least 18 years old, and hold a passport which is valid for at least 6 months from the date of your return to the UK. If you are under 18 please contact us to discuss parental consent.

2. Registration Deposit

The Registration Deposit is non refundable, unless the Challenge is cancelled by us, or your completed medical questionnaire that forms part of the Information Pack precludes, in the opinion of our doctor, your participation in the Challenge and has been returned to us **within 30 days of your initial (dated) registration form**. You should have a suitable travel insurance policy with curtailment cover to protect yourself.

3. Information Pack

You will be sent an Information Pack & all information about this challenge is correct at the time of printing. Airlines reserve the right to change flight times and schedules and we cannot guarantee that flights will leave at the times that may be shown within the Information Pack or on your ticket. Any false information supplied by you on the personal details forms or medical questionnaire or failure to comply with Clause 1(d) will make you fully liable for any costs incurred by us or our agents in relation to you in this respect.

4. Challenge Price

a) We will guarantee the cost of all our suppliers in respect of your challenge once the final balance has been paid (by you or by a charity on your behalf).

b) Action Challenge will absorb 'Fuel Surcharges' imposed by the airlines operating the flights for the challenge event up to a level equivalent to 5% of the full "self funding" price of the challenge trip that you have booked (excluding any extensions). Any remaining fuel surcharge balances based on this calculation will be invoiced to you, **regardless of which funding option you have chosen**, and will be due for payment 10 weeks prior to departure, by you to Action Challenge.

(c) Action Challenge reserves the right to pass on to you, **regardless of which funding option you have chosen**, the cost associated with any new taxes that are imposed after 1st January 2011 which directly impact the cost of your trip, **and/or** increases in existing taxes after 1st January 2011, and will be invoiced to you, with payment due 10 weeks prior to departure by you to Action Challenge.

(d) If due to fluctuations in foreign currency rates or for reasons beyond our reasonable control the cost of your challenge rises over 2%, then we reserve the right to increase the cost of your challenge.

(e) If there is an increase in the price of your challenge of more than 9% as a result of any combination of the above (4(b), 4(c) & 4(d)) you have the right to cancel your booking and receive a full refund. We will inform you of any surcharge or price increase in writing and if you wish to cancel your booking then you must do so within two (2) weeks of receiving our letter or invoice or we shall assume you have elected to accept any surcharge or price increase and will be due for payment 10 weeks prior to departure, by you to Action Challenge.

5. Minimum sponsorship option for a charity partner of your choice

a) You will nominate your chosen charity on the event booking form and we will communicate with that charity to seek their formal authorisation for you to raise sponsorship monies for the challenge.

(b) With a minimum sponsorship option for a charity that you have chosen you are classed as a professional fundraiser and will be asked to sign an agreement with the charity that you are fundraising for; this will be sent to you by the charity. You are required to raise at least a further sum in sponsorship as detailed upon the registration form, which is payable in **two** instalments.

(c) **The first instalment equal to at least 80% of the minimum sponsorship is due ten (10) weeks prior to departure.** The second instalment which equates to at least the balance of the agreed minimum sponsorship is due two (2) weeks prior to departure. **Both fundraising instalments will be payable to the charity.** Any additional fundraising completed beyond the due date of the second instalment, should be passed to the charity as soon as is practicable.

(d) If you are unable to reach the minimum sponsorship or instalment due dates, you are liable to forfeit your challenge place and your Registration Fee, unless the charity agrees otherwise with you and us.

(e) You must make it clear to all your prospective sponsors that a part of your sponsorship money goes towards payment for you to take part in the event.

(f) All sponsorship monies should be paid as specified by the charity that you have chosen.

(g) Should you not be able to take up your place on the challenge for whatever reason, or chose not to for whatever reason, you will forfeit your Registration Fee and sponsorship donations made to the charity will not be refundable to you directly. Money will only be refunded by the charity directly to individual donors upon written request to the charity, unless agreed otherwise with the charity by you.

6. Mixed funding option – you pay a balance and also fundraise for a chosen charity

(a) **Your balance, as detailed on the booking form, is due ten (10) weeks before the date of departure** and we reserve the right to apply a 5% late payment charge and/or cancel your booking if your balance is not received by this date and you will forfeit your Registration Fee. This balance is subject to the same cancellation clauses as described in clause 5(b) above. You will also nominate your chosen charity on the registration form and we will communicate with that charity to seek their formal authorisation for you to raise sponsorship monies for the challenge as detailed on the registration form.

(c) If you have committed to a mixed funding option for a charity that you have chosen you are classed as a professional fundraiser and will be asked to sign an agreement with the charity that you are fundraising for; this will be sent to you by the charity. In addition to your registration fee and the balance that you owe to action Challenge, you are required to raise at least the sum in sponsorship as detailed upon the registration form, which is payable in two instalments as detailed in **clauses 6(c), 6(d), 6(e), 6(f) and subject to clause 6(g)**.

7. Itinerary changes

All our challenges are complicated and may be subject to change. Our challenges are planned many months in advance and sometimes there may be minor changes to your itinerary. Should there be a material change prior to departure which is not a result of force majeure (a departure timing change of more than 48 hours for example) then we will inform you as soon as is practicable and in this case you may either agree to proceed with the new itinerary or cancel your participation in the challenge, in which case you will receive a full refund.

8. Changes made by you

Each change must be made in writing or email and is always subject to availability. Changes must be made by the person whose signature appears on the registration form. We will always try and accommodate any changes requested; however, changes that you request will incur an administration fee per person/change of £50. A change in Challenge date will automatically incur a fee of £100. If you wish to change the name of the participant then you may be liable to a further surcharge at the discretion of any supplier or airline. You should note that some suppliers may charge a 100% cancellation fee for a name change and the cost of a replacement ticket.

9. Cancellation by us

In the event we have to cancel the challenge whether as a result of force majeure or another reason that makes it impractical to proceed with the challenge, we will provide you with a prompt and full refund of all monies that have been paid by you to us. Unfortunately we do not make any payments compensating for losses or costs you incur in the case of a cancellation and we exclude and limit all such liability to the full extent permitted under law. (b) Action Challenge reserves the right to cancel the challenge event if the anticipated number of confirmed participant numbers does not reach at least 15 persons at a point in time not less than 16 weeks prior to the scheduled departure date, and refund all monies paid by you to Action Challenge, or to transfer you to an alternative departure date that is acceptable to you.

10. Delays and force majeure

We do not accept liability for any delays in your travel arrangements, or reasonable changes to your itinerary in the event of Force Majeure. Force Majeure means any unusual or unforeseen circumstances beyond our reasonable control including but not limited to an act of God, war, accident, failure of power supply, abnormal weather, fire, explosion, labour disturbance, flight delays, bad weather, or the issue of any travel advice by the Foreign and Commonwealth Office advising against travel to any destination included within your challenge.

11. Flights, Airlines & Suppliers

(a) You must check all information sent to you by us and make sure that you arrive at the airport in sufficient time. Airlines sometimes change aircraft and flight times without advance warning so you are asked to check carefully your departure and check in times on your documentation.

(b) All our flights are arranged through scheduled airlines and we are bound by their terms and conditions and regulations and we cannot be held responsible for any delays, cancellations or over bookings.

(c) Changes made by airlines and/or airport destinations will not constitute a material change to your challenge entitling you to cancel, subject to clause 8.

(d) Inappropriate behaviour, including drunkenness or rowdiness may lead to the transport carrier refusing carriage and alternative transportation may have to be arranged at your own cost.

(e) Liability in respect of all carriage by air, sea, rail and/or road is strictly limited to that under any relevant international convention or set of rules governing such carriage and where applicable subject to clause 15 below.

12. Other obligations to you

(a) We accept liability for negligent acts and/or omissions by us, our employees, agents, suppliers or sub contractors whilst acting within the scope of, or in the course of their employment in the provision of any part of your challenge arrangements that we are contractually obliged to provide. We will therefore pay such damages as may be awarded under English law.

(b) We exclude and limit all other liability to the extent permitted under law and damages are not payable where any failure to perform the contract is due neither to any fault on our part or a supplier of any part of your travel arrangements or is attributable to you or unforeseen or unavoidable actions of a third party unconnected with the provision of your travel arrangements or a force majeure event or other unusual and unforeseeable circumstances beyond our control or an event which could not have been foreseen even if all due care had been exercised.

13. Travel insurance

You must have adequate, valid, and appropriate travel insurance for this challenge, as detailed within the information pack, which must include emergency evacuation cover, repatriation cover, and curtailment cover. It is your responsibility to ensure that details of this insurance are forwarded to us at least ten (10) weeks prior to departure. If we do not receive a copy of your policy we reserve the right to include you in a group policy and charge you a supplement which must be paid before departure or we will assume that you have chosen to cancel your place on the Challenge. Any false or mis-leading information given by you regarding insurance details which results in your stated insurance company refusing to cover costs relating to a claim made by you or relating to you whilst on the Challenge, before the Challenge, or after the Challenge will make you fully liable for any medical costs, evacuation costs, repatriation costs or other costs incurred by us or our Agents in relation to you in this respect.

14. Visas and Other Requirements

We will send you details of visa requirements along with advice for all compulsory inoculations which are known about at that time. It is your responsibility to ensure these requirements are in place prior to departure, and we accept no liability if you are denied entry to any country, port or airport detailed on the itinerary or within the information pack on account of your failure.

15. Law and jurisdiction

These terms and conditions shall be governed by and construed in all respects in accordance with the laws of England and Wales. Any dispute which may arise between the parties concerning these terms and conditions shall be exclusively determined by the English Courts.

Your Financial Protection — The air holiday packages in this brochure are ATOL protected by the Civil Aviation Authority. Our ATOL number is ATOL 6296. Please see our booking conditions for more information.

